

Brown County United Way
2-1-1 2013 Annual Report
6,230 Callers and 6,818 Needs

2257 Basic Needs

833	Housing/Shelter
64	No program available
32	Client exhausted resources
19	Other
10	Client refused referral
	125 TOTAL Unmet Need Reasons
583	Utilities
53	Client exhausted resources
47	No program available
28	Other
4	Client refused referral
	132 TOTAL Unmet Need Reasons
522	Food
18	No program available
11	Other
8	Client refused referral
2	Client exhausted resources
	39 TOTAL Unmet Need Reasons
263	Transportation
29	No program available
8	Client exhausted resources
4	Client refused referral
2	Other
	43 TOTAL Unmet Need Reasons
176	Material Goods
8	No program available
3	Client refused referral
1	Client exhausted resources
	12 TOTAL Unmet Need Reasons

957 Organizational/Community/International Services

673	Information Services
30	Client refused referral
10	No program available
4	Other
1	Client exhausted resources
	45 TOTAL Unmet Need Reasons
89	Community Planning and Public Works
1	No program available

1 TOTAL Unmet Need Reasons

85 Community Groups and Government/Administrative Offices
 1 No program available

1 TOTAL Unmet Need Reasons

47 Community Economic Development and Finance
 1 No program available

1 TOTAL Unmet Need Reasons

25 Donor Services
 6 No program available
 1 Client exhausted resources
 1 Client refused referral

8 TOTAL Unmet Need Reasons

17 Community Facilities/Centers

16 Disaster Services
 1 No program available

1 TOTAL Unmet Need Reasons

6 Arts and Culture
 1 No program available

1 TOTAL Unmet Need Reasons

4 Occupational/Professional Associations

1 Military Service

743 Income Support and Employment

263 Public Assistance Programs
 3 No program available
 1 Client refused referral

4 TOTAL Unmet Need Reasons

236 Temporary Financial Assistance
 5 Client exhausted resources
 2 No program available
 1 Client refused referral
 1 Other

9 TOTAL Unmet Need Reasons

136 Social Insurance Programs
 2 Client refused referral
 1 Other

3 TOTAL Unmet Need Reasons

120 Employment
 4 No program available

4 TOTAL Unmet Need Reasons

738 Health Care

357 Health Supportive Services
 14 No program available

	9	Client refused referral
	7	Other
	30	TOTAL Unmet Need Reasons
130		Outpatient Health Facilities
	3	Client exhausted resources
	2	Client refused referral
	2	No program available
	7	TOTAL Unmet Need Reasons
103		Specialty Medicine
	4	No program available
	1	Other
	5	TOTAL Unmet Need Reasons
90		Inpatient Health Facilities
	1	Client refused referral
	1	TOTAL Unmet Need Reasons
34		Human Reproduction
	1	No program available
	1	TOTAL Unmet Need Reasons
25		Specialized Treatment
	2	No program available
	2	TOTAL Unmet Need Reasons
15		Rehabilitation/Habilitation Services
11		Health Screening/Diagnostic Services
2		Emergency Medical Care
	1	Client refused referral
	1	TOTAL Unmet Need Reasons
2		General Medical Care

650 Criminal Justice and Legal Services

276		Legal Services
	5	No program available
	2	Client exhausted resources
	2	Other
	1	Client refused referral
	10	TOTAL Unmet Need Reasons
121		Criminal Correctional System
	2	Other
	1	No program available
	3	TOTAL Unmet Need Reasons
115		Law Enforcement Agencies
	2	Client refused referral
	1	Other
	3	TOTAL Unmet Need Reasons
96		Legal Assistance Modalities

	1	Client exhausted resources
	1	Client refused referral
	2	TOTAL Unmet Need Reasons
44		Judicial Services
	2	Client refused referral
	2	TOTAL Unmet Need Reasons
34		Courts
	1	Client refused referral
	1	Other
	2	TOTAL Unmet Need Reasons
12		Law Enforcement Services
	1	Client refused referral
	1	TOTAL Unmet Need Reasons
3		Legal Education/Information

532 Individual and Family Life

245		Individual and Family Support Services
	20	No program available
	4	Other
	3	Client exhausted resources
	1	Client refused referral
	28	TOTAL Unmet Need Reasons
98		Leisure Activities/Recreation
	8	No program available
	2	Other
	10	TOTAL Unmet Need Reasons
74		Mutual Support
	3	No program available
	1	Client refused referral
	1	Other
	5	TOTAL Unmet Need Reasons
64		Domestic Animal Services
	2	No program available
	1	Other
	3	TOTAL Unmet Need Reasons
22		Social Development and Enrichment
	1	Client refused referral
	1	No program available
	2	TOTAL Unmet Need Reasons
21		Volunteer Development
6		Death Certification/Burial Arrangements
	5	No program available
	5	TOTAL Unmet Need Reasons
5		Volunteer Opportunities

3 Spiritual Enrichment

505	Mental Health and Substance Abuse Services	
301	Mental Health Evaluation and Treatment	
	12	Client refused referral
	5	No program available
	1	Client exhausted resources
	1	Other
	19 TOTAL Unmet Need Reasons	
118	Substance Abuse Services	
	4	Client refused referral
	2	Client exhausted resources
	1	Other
	7 TOTAL Unmet Need Reasons	
69	Mental Health Care Facilities	
	5	No program available
	1	Other
	6 TOTAL Unmet Need Reasons	
38	Counseling Settings	
	3	No program available
	2	Client refused referral
	5 TOTAL Unmet Need Reasons	
9	Counseling Approaches	
	1	Client exhausted resources
	1	Client refused referral
	2 TOTAL Unmet Need Reasons	
2	Mental Health Support Services	

243 Consumer Services

83	Consumer Regulation	
	2	No program available
	2 TOTAL Unmet Need Reasons	
83	Tax Organizations and Services	
	1	Client refused referral
	1	No program available
	1	Other
	3 TOTAL Unmet Need Reasons	
41	Consumer Assistance and Protection	
36	Money Management	

155 Education

131	Educational Institutions/Schools	
	3	Client refused referral
	1	Client exhausted resources

4 TOTAL Unmet Need Reasons

- 13 Educational Programs
- 13 Educational Support Services
- 3 No program available

3 TOTAL Unmet Need Reasons

38 Environment and Public Health/Safety

- 24 Public Safety
- 8 Environmental Protection and Improvement
- 6 Public Health
 - 1 Client refused referral
 - 1 No program available

2 TOTAL Unmet Need Reasons

6818 TOTAL Problem Category for All Actions